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January 8, 2004

Mail Stop Non-fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

RE: U.S. Patent Application Serial No.: 09/329,659  
Filed: 6/10/99  
Inventor(s): Fenton et al.  
For: System and Method for Processing and Insurance Application During A  
Single User Session  
Docket No. 99-40113-US (865077.20001)

Dear Sir:

Enclosed are the following for filing in connection with the above-referenced application:

1. Amendment and response to the Final Office Action mailed 11/5/03; and
5. A self-addressed stamped postcard, return of which is requested to acknowledge receipt of the enclosed documents.

\* \* \* \* \*

**EXPRESS MAIL CERTIFICATE (37 CFR 1.10)**

Express Mail Label No. EV 342396515 US

Date of Deposit January 8, 2004

I hereby certify that this paper, and the papers and/or fees referred to herein as transmitted, submitted or enclosed, are being deposited with the U.S. Postal Service "Express Mail Post Office to Addressee" service under 37 CFR §1.10 on the date indicated above and is addressed to Mail Stop Non-fee Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450

Name: Elaine Weisbecker

Signature

*Elaine Weisbecker*

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The Commissioner is hereby authorized to charge any additional fees due, or credit any overpayment to Deposit Account No. 18-0586.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Edward F. Behm, Jr.", written over a horizontal line.

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